



Coronavirus
COVID-19
Public Health
Advice

The security and safety of our guests and our team is paramount.

We have updated our safety and service Systems and Procedures in line with government recommendations.

A summary of some of the main measures implemented are included for your information.

Please take a moment to familiarise yourself with the new measures that are now in place.

Wishing you a pleasant stay.

Mary Buckley
Chief Operating Officer
Tifco Hotel Group

STAY WELL, STAY SAFE

PHYSICAL DISTANCING



- Please observe 2m floor markings.
- Protective screens are in place at Check in.
- Please observe the elevator / lift etiquette.
- Bar & Restaurant restricted capacities are in place with a maximum of 6 people from the same household per table.

CONTACTLESS PAYMENT



- Use contactless payment when possible.
- Your accommodation will be charged for at check in / or prior to arrival on advance purchase bookings.

FOOD & BEVERAGE (F&B)



- Pre book your breakfast & dinner times at check in.
- All menus are disposable single use, and are also available online.
- Contactless room service is now available on request.
- Table service only is in operation.
- Face masks will be worn by F&B team members.

CLEANING & SANITIZATION



- Hand sanitization stations are located in all public areas.
- An updated cleaning & sanitization programme that uses hospital grade Ecolab disinfectant products is in place.
- Updated bedroom / housekeeping protocol in place with increased sanitization of frequently touched surfaces.
- There is a No Entry to guestrooms for housekeeping during the period of the guest stay.

TRAINING



- All employees have completed the COVID-19 Return to Work induction training.
- All employees have received additional training on the measures that can be taken to limit the spread of Covid-19 including the new standards for hand hygiene & physical distancing.